



Will Hafer

PhD Graduate Student and
Teaching Assistant at Temple
University

PROFILE

Teaching Assistant responsible for grading and managing online and in-person classroom discussions. Retail store operations experience in directing, managing, and leading a large employee and customer base and a 24/7 store and supply-chain operations for a two million dollar/week business. Directed, curated, and led store-wide sustainability, classroom, and employee development initiatives

SKILLS

Management and Leadership
Large Company-Communications
Training and Development
Process Improvement
Labor Scheduling
Sustainability Directives
Labor Management
Store Leadership
Business Financials
Inventory Management
Supply-Chain Management

CONTACT

William.Hafer@Temple.edu

570-506-1420

Philadelphia, PA

WORK EXPERIENCE

PHD GRADUATE STUDENT AND TEACHING ASSISTANT, HISTORY DEPARTMENT, TEMPLE UNIVERSITY
PHILADELPHIA, PENNSYLVANIA
August 2025 - Present

Engaged in online and in-person classroom facilitation and discussion. Assisted professors in course and curriculum material for student learning engagement and retention. Provided academic support and guidance to students in-person, online, and in meetings.

EVENING OPERATIONS MANAGER, WEGMANS FOOD MARKETS
GLENN MILLS PENNSYLVANIA
February 2024 - August 2025

Responsible for all store operations and all employees during evening hours. Provided direction, guidance, support, and development to all department teams and managers during evening operations. Create and implement new processes and procedures to ensure all aspects of store operations follow company procedures, processes, and food and human safety guidelines. Manage store financials of \$1.9 million during non-holiday business and \$3.9 million during holiday weeks.

SUSTAINABILITY STORE CHAMPION, WEGMANS FOOD MARKETS
GLENN MILLS PENNSYLVANIA
July 2024 - August 2025

Organized, managed, and executed a plan to reduce store landfill footprint by 450,000 lbs. Created and implemented new composting and recycling processes and procedures. Organized and taught educational classes to more than 400 employees on recycling, composting, and anaerobic digestion farm best practices.

CLASSROOM TEACHER AND FACILITATOR, WEGMANS FOOD MARKETS
GLENN MILLS PENNSYLVANIA
October 2021 - August 2025

Taught, facilitated, prepared, and presented interactive presentations and workshops to employees for Wegmans Diversity and Inclusion, Sustainability, and Incredible Customer Service classes.

LABOR SCHEDULING STORE CHAMPION, WEGMANS FOOD MARKETS
GLENN MILLS PENNSYLVANIA
March 2024 - August 2025

Created a structured learning plan to direct and teach Wegmans' new labor scheduling platform to more than 400 employees. Consulted with Corporate and Divisional leaders on program rollout, timelines, and feedback.

DAIRY DEPARTMENT MANAGER, WEGMANS FOOD MARKETS
GLENN MILLS PENNSYLVANIA
November 2023 - February 2024

Managed and developed over 25 employees on Dairy stocking, operating, and maintenance procedures. Managed 24-hour department operations, including efficiency, ordering, and inventory; handling product or vendor-related concerns; ensuring sales, contribution, diversity, development, and retention goals were met. Used financial analysis, experience, and data to increase profitability, control expenses, and shrink. Built, implemented, and edited merchandising displays and adapted to business trends. Oversaw and managed department sales averaging \$210,000 per week during non-holiday season. Planned, ordered, and managed department business during Holiday weeks, averaging \$350,000 to \$400,000 per week.

SERVICE TEAM LEADER AND FRONT-END SCHEDULER, WEGMANS FOOD MARKETS
GLENN MILLS PENNSYLVANIA
June 2021 - November 2023

Assist Front End manager with training, developing, and managing over 150 employees. Responsible for 150+ weekly schedules, trainings, events, and requests.



Will Hafer

PhD Graduate Student and
Teaching Assistant at Temple
University

PROFILE

Teaching Assistant responsible for grading and managing online and in-person classroom discussions. Retail store operations experience in directing, managing, and leading a large employee and customer base and a 24/7 store and supply-chain operations for a two million dollar/week business. Directed, curated, and led store-wide sustainability, classroom, and employee development initiatives

SKILLS

Management and Leadership
Large Company-Communications
Training and Development
Process Improvement
Labor Scheduling
Sustainability Directives
Labor Management
Store Leadership
Business Financials
Inventory Management
Supply-Chain Management

CONTACT

William.Hafer@Temple.edu

570-506-1420

Philadelphia, PA

RESEARCH EXPERIENCE

DISTINCTION THESIS, HISTORY DEPARTMENT, SYRACUSE UNIVERSITY
SYRACUSE, NEW YORK
May 2021

Identity, Nostalgia, and Political Power in Post-Soviet Poland

Researched the increasing popularity and prevalence of Soviet-era nostalgia and kitsch in Poland's Nowa Huta, Krakow, and Lodz. Researched how, and through what means, the ruling Polish PiS party utilized Soviet-era nostalgia as a pretext to launch an anti-Soviet revisionist narrative.

Advisors:

Dr. Paul Hagenloh, Associate Professor of USSR and Russian History

Dr. Robert Terrell, Associate Professor of Modern Germany and European History

Dr. Michael R. Ebner, Associate Professor of Italian Fascism and Political Violence History

EDUCATION

BACHELOR OF ARTS, HISTORY DEPARTMENT, SYRACUSE UNIVERSITY
SYRACUSE, NEW YORK
May 2021

Major: Modern European and Russian history

Minor: Political Science