# Rosalee Banks Curriculum Vitae [Updated August 2025]

Temple University Dept. of Criminal Justice 514 Gladfelter Hall 1115 Polett Walk Philadelphia, PA 19122

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#### **EDUCATION**

Temple University, College of Liberal Arts (CLA), Philadelphia, PA

Expected May 2030

PhD Student, Criminal Justice

Advisor: Jamie Fader

Temple University, College of Liberal Arts CLA, Philadelphia, PA

May 2025

M.A Student, Criminal Justice

GPA: 3.9

Advisor: Jamie Fader

Temple University, CLA, Philadelphia, PA

May 2023

Bachelor of Arts in Criminal Justice

Minor in Public Health

GPA: 4.0

Montgomery County Community College, Blue Bell, PA

May 2021

Associate's degree in Criminal Justice

GPA: 4.0

#### AREAS OF INTEREST

Juvenile Justice, Adverse Childhood Experiences, Social Media, Extremism, Hate, Domestic Terrorism, Interpersonal Communication, Violence, Antiracism and White Supremacy

#### RESEARCH EXPERIENCE

Liberal Arts Undergraduate Research Scholar, Temple University, College of Liberal Arts, December 2022 – December 2023

Windisch, S. & Banks, R. Neo-Nazis: Analyzing the Social Function of White Supremacist Humor [Academic Journal Article]. 2022- present

- Research Duties: LAURA Scholar selected to work under Dr. Steven Windisch for creating a research project titled, "Nefarious Net Nazis: Analyzing the Social Function of White Supremacist Humor." Compiled and investigated over 700 samples of social media content to code for four categories of analysis. I presented our research findings at the ASC 2024 Conference and have plans to publish a peer-reviewed journal article based on this study.

#### **PRESENTATIONS**

**Banks, R.,** Windisch, S., & Harrison, A. (2025) Patriotic Masculinity as Performance: Reinforcing Authority, Suppressing Opposition, and Shaping National Identity [Academic Conference Presentation]. *American Society of Criminology Annual Meeting*.

**Banks**, R. (2023). Neo-Nazis: Analyzing the Social Function of White Supremacist Humor [Academic Conference Presentation]. *American Society of Criminology Annual Meeting*.

#### **WORK IN PROGRESS**

Windisch, S., **Banks**, **R.**, & Harrison, A. Patriotic Masculinity as Performance: Reinforcing Authority, Suppressing Opposition, and Shaping National Identity [Academic Journal Article].

Windisch, S. & Banks, R. Neo-Nazis: Analyzing the Social Function of White Supremacist Humor [Academic Journal Article].

#### SKILLS AND CERTIFICATIONS

- Administered surveys on SurveyMonkey, Qualtrics and Google Forms
- Graphic design in Adobe, Canva, CC, Illustrator, Final Cut Pro
- Microsoft Office Suite (Word; Excel; PowerPoint; OneNote)
- Quantitative analysis in SPSS, Python, R
- Quantitative analysis in Atlas.ti
- Public speaking
- Social media content (Instagram Reels, Stories, Grid Posts; X; Facebook)
- 58 WPM Typing speed
- Class contribution
- Written and verbal communications (Phone, Email, Teams, Slack, Fax)
- Associate in General Insurance (AINS) designation from The Institutes

#### **EMPLOYMENT HISTORY**

**Teaching Assistant** – Temple University College of Liberal Arts Philadelphia, PA (hybrid) CJ0812: Criminal Behavior

August 2025 – Present

<u>Duties</u>: An average of 20 calculated clock hours of work each week during the term of the semester. Attended all class lectures, providing support to students and faculty. Grades coursework objectively and in a timely manner. Available for ad-hoc requests as they arise.

Associate Surplus Lines Tax Filing Specialist – United States Liability Insurance Company
Wayne, PA (hybrid)

December 2023 – August 2025

Surplus Lines Tax Filing Team

 <u>Duties</u>: Complete spreadsheet data entry via Microsoft Excel to maintain compliance with individual state tax filing regulations and deadlines. Collaborated with USLI's wholesaler, Gateway Consolidated, and USLI's Accounting team to accurately enter all non-admitted policy information in databases for filings made on behalf of certain retail agents.

#### **Insurance Associate – USLI**

**May 2023 - December 2023** 

Wayne, PA (on-site) Policy Services Team

- <u>Duties</u>: Effectively communicate with team members and leadership to identify issues, implement changes, improve processes and better service our customers. Analyze insurance binders and the Electronic Quote File to ensure proper endorsements, exclusions, and premiums are in place before issuing and Personal Lines policies.

# College Help Intern – USLI

May 2021 - 2023

Wayne, PA (remote)

Surplus Lines Tax Filing Team

Duties: Compile spreadsheets of taxed amounts for surplus lines insurance policies for various high-volume states such as California and New York. Utilize professional development courses to expand knowledge of general insurance and career growth. Monitor an inbox that receives up to 30 filing requests a day and enter each in a timely manner into our accounting system. Train 3 newly hired college help interns on the team on the operating and accounting computer systems. Participated in Student Ambassador Committee to generate and create Instagram content in the form of reels, story posts, and grid posts.

# Cryo-Therapist/Sales Associate – Orange Cryo Conshohocken September 2020 – June 2021 Conshohocken, PA

Duties: Calibrated equipment for optimal use. Tracked patients during Cryotherapy treatments. Monitored and maintained COVID-19 protocol throughout the store. Responded to patient alarms and needs-assessment requests to identify a course of treatment. Explained treatments and outcomes to patients to reduce anxieties, enhance cooperation, and facilitate smooth procedures. Offered product and treatment information and employed upselling techniques. Maintained knowledge of current promotions, exchange guidelines, payment policies, and security practices. Trained all new sales employees on effective sales, service,

and operational strategies to maximize team performance. Drove sales of company products and services by speaking with customers using a strategic and organized approach.

# **Hostess – Eddie V's Prime Seafood**

**August 2019 – March 2020** 

King of Prussia, PA

Duties: Answered phones politely and promptly, accurately recording and confirming reservations. Accommodated guests with special requests. Delivered outstanding service and support from initial interaction to final departure, maintaining a loyal clientele. Helped set up small and large events. Recognized VIP customers. Welcomed guests, provided answers to questions, and anticipated guests' service needs. Processed customer payments and provided receipts. Successfully checked coats, scarves, or hats for guests and returned them upon leaving the restaurant. Assisted valets by transporting tickets to and from guests when needed.

# Office Assistant – Quigley Crucible

**March 2019 – October 2019** 

Bridgeport, PA

- <u>Duties</u>: Administered physical and digital filing systems, ensuring records were well-organized and easily retrievable by team members. Updated financial, customer, and business records with accurate information daily to prevent data loss and maintain current files. Produced professional and error-free letters to verify the accuracy of information to resolve discrepancies with vendors before entering invoices for payment. Maintained accounting ledgers by verifying and posting account transactions. Answered calls in a pleasant, calm voice, directing callers to appropriate individuals. Addressed customer questions and complaints via phone and email.

Hostess - Paladar Latin Kitchen & Rum Bar

**February 2018 – March 2019** 

King of Prussia, PA

Hostess - Red Lobster

King of Prussia, PA

**February 2018 – August 2019** 

**Cash Register – The Melt Shop** 

King of Prussia, PA

**August 2017 – November 2017** 

#### **AWARDS & HONORS**

#### Alpha Phi Sigma Society Member & President

Fall 2025- Present

<u>Description:</u> Qualified and joined as a Criminal Justice student with a GPA above 3.8. Currently serving as the organizations president.

# **Temple University Criminal Justice Excellence Award**

Spring 2023

<u>Description:</u> Given by the Criminal Justice Department to a member of the graduating class for outstanding academic performance throughout matriculation. The students must demonstrate excellence in scholastic achievements, as shown by graduation in the top five percent of the class and a minimum GPA of 3.75. \$600 award.

# Temple University Liberal Arts Undergraduate Research Award (LAURA) Spring 2023

<u>Description:</u> LAURA Scholar selected to work under Dr. Steven Windisch for creating a research project titled, "Nefarious Net Nazis: Analyzing the Social Function of White Supremacist Humor." Compiled and investigated over 700 samples of social media content to code for four categories of analysis. \$1500 award.

# Phi Beta Kappa Society Member

**Spring 2023- Present** 

<u>Description:</u> Invited as part of the top 1% of students nationally to join one of the nation's oldest and most prestigious honor societies for students who exemplify academic excellence in the arts and sciences.

# **Dean's List – Temple University CLA**

Fall & Spring 2022, Fall & Spring 2023

# Phi Theta Kappa Society Member

**Spring 2021- Present** 

<u>Description:</u> Honor society of the two-year college for students showing academic achievement in arts and social sciences.

# Patrick Kilkenny Scholarship Award – Montgomery County CC

January 2021

Description: \$500 Award.

#### **Dean's List – Montgomery County Community College**

**Spring 2020 & Fall 2021** 

#### **INVOLVEMENT**

#### **Criminal Justice Graduate Student Association Social Chair**

**Fall 2025- Spring 2026** 

<u>Description:</u> Plans events to foster camaraderie and bonding of the department graduate students and faculty.

#### Alpha Phi Sigma Honor Society: Pi Zeta Rho Chapter President

**Fall 2025- Spring 2026** 

<u>Description:</u> Qualified and joined as a Criminal Justice student with a GPA above 3.8. Currently serving as the organization's president.

#### **TedXTempleUniversity Speaker Recruitment Lead**

**Fall 2025- Spring 2026** 

<u>Description:</u> Lead outreach efforts to the community of Temple and beyond to recruit speakers for the October 2025 TedX on-campus event.

# Temple Student Government (TSG) Executive Campaign – Campaign Advisor Winter 2023

<u>Description:</u> This campaign took over 3 months of effort from our team to develop effective strategies to encourage student engagement. Instagram, "@Empowerowls", became the main mode of communication which resulted in our win with over 69% of the student vote. This was the first uncontested student government election in over 2 years.

# **TSG Executive Campaign – Communications Director**

Winter 2022

<u>Description:</u> Organized media and interviews for the winning "TempleUnited" executive office campaign for the 2022-2023 school year.

# TSG – Junior Class Representative

# September 2021-April 2022

<u>Description:</u> Organized campaign for the seat within the TSG Parliament through utilizing social media marketing and in-person tabling events. Participated in regular meetings of TSG Parliament as well as the Local & Community Affairs subcommittee to receive feedback from the student body on university policy.

<u>Project:</u> B.P.R+02-2022+Parliament+Recess.pdf (squarespace.com) Binding Resolution 22-2 dissolved the Temple Student Government Parliament. The Temple Student Government Executive Branch is the only standing branch of the student government as of May 2022. As a Parliament member for the 2021-22 term, the TSG structure hindered us from giving the student body what was deserved.

Student Government Association Senator – Montgomery County CC September 2021-May 2021

#### Field Hockey Team Member

Fall 2015- May 2019

<u>Description:</u> Contributed actively to the high school team for four years, demonstrating commitment, teamwork, and leadership in competitive sports environments.